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Dvla number plate contact number

You will need the registration number and the certificate number to hand. It can be done in the comfort of your own home through the Internet, through your mobile phone, or email. Final Thoughts Have you ever tried contacting the DVLA by using any of the methods above? You can change your cookie settings at any time. To do this, the registration must be a valid format, see the 'What style of personalised registrations do you offer for sale?' must never have sold previously. We'd like to set additional cookies to understand how you use GOV.UK, remember your settings and improve government services. You have rejected additional cookies. Only registrations that are purchased direct from DVLA can appear in your online account. More information about number plates can be found at All information relating to the displaying, assigning and retaining a personalised registration can be found at Purchases made for a fixed price on [dvla-registrations.dvla.gov.uk](https://www.gov.uk/dvla-registrations) Please allow 14 days to receive your V750. Consisting of two letters, followed by two numbers that identify the age of the vehicle, and three letters at the end. No, DVLA does not purchase registrations, or exchange them, under any circumstance. By Post If you opt to inquire by post, use the following addresses below when sending your mail. The page shows the summary of your inquiry, including the email address you entered and the options you selected. When making the purchase, you can add a nominee, this should be the person who is or will be the registered keeper of the vehicle it's going to be assigned to. If the letters in the registration do not contain an 'I' or 'Z', the maximum number of characters you can have in the registration is six. Let us know your experience by sharing it in the comments section below. We use some essential cookies to make this website work. We reserve the right to charge a cancellation administration fee in the event of excessive or irregular cancellation requests. Each inquiry type has a different contact detail. After selecting all appropriate options, you will reach a page with a form. Once the registration is assigned to a vehicle, the entitlement is transferred to the registered keeper of that vehicle as shown on the V5C Registration Certificate. To apply to cancel your purchase, visit the personalised registrations enquiry page, and choose the option "Cancelling the purchase of a registration number". Applications to cancel made after 14 days will not be accepted, but you can still apply for a refund of the £80.00 assignment fee. We aim to reply to you within 14 days of your request, and if approved, a refund will be made to the payment card used at the time of purchase. Under the Department for Transport (DfT), the Driver and Vehicle Licensing Agency (DVLA) is responsible for registering and licensing vehicles and drivers in Great Britain. Suffix Style registrations cannot contain an 'I', 'Z' or 'Q', and cannot contain a 'O' or 'U' as the last letter. You will not be able to re-purchase the registration number and there is no right to appeal. If the registration number has ever been assigned to a vehicle, you can find all the information relating to the renewals of V778 certificates here. DVLA does not provide the actual number plates when you make a purchase. By DVLA Contact Number Free 0300 If you'd like to contact the DVLA using the DVLA Contact Number Free 0300, refer to the table below. By Live Chat Similar to contacting DVLA by email address, each type of inquiry has a designated Webchat link to handle the specific inquiry. Click the green button 'Find contact details'. You can renew this period, free of charge, if you still haven't assigned the registration number within this time. Change account address You can change your postal address for future purchases. Change certificate address You can change the address of registration numbers already held in your account. Request a Duplicate Certificate You can request a duplicate certificate of entitlement (V750) if yours is lost or destroyed. DVLA Contact Numbers Driver Enquiries: 0300 790 6801 Medical Enquiries: For car or motorbike driving licence holders: 0300 790 6806 For bus, coach or lorry driving licence holders: 0300 790 6807 Vehicle Enquiries: 0300 790 6802 DVLA Press Office: 0300 123 0791 Forms Transferring a Vehicle Registration Number: Form V317 Retain a Vehicle Registration Number: Form V317 Number Plate Retention Document: Form V317 Application for tax disc: Form V10 Application for Vehicle Registration Certificate: Form V62 Additional Government Agencies We use some essential cookies to make this website work. If you are purchasing it as a gift, set the account up in your name and address. Next, select the inquiry category. For instance, the processing time for SORN confirmation by telephone is four weeks. There are 4 different styles: Current style These have been issued to new vehicles since September 2001. More help? Suffix These were issued to new vehicles between February 1963 and July 1983. Moreover, the webchat is only for inquiries, and not making payments or setting up or amending a direct debit. It is the Purchaser's responsibility to ensure DVLA records are kept up to date with correct address details. The V750 is valid for 10 years. Below you can find some useful contact information for the DVLA, as well as some important documents that you may need, including vehicle reg transfer forms, tax disc applications and number plate retention documents. We will send you a certificate of entitlement (V750) which you will then need to use to get number plates made with a number plate supplier. You can find additional details in the article about lost driving licence UK. Inquiry Address Vehicle tax and SORN Vehicle Customer Services DVLA Swansea SA99 1AR Driving licences and applications Drivers Customer Services Correspondence Team DVLA Swansea SA6 7JL Vehicle registration and V5C certificates (log books) Vehicle Customer Services DVLA Swansea SA99 1AR Driving and medical issues Drivers' Medical Enquiries DVLA Swansea SA99 1TU Viewing or sharing your driving licence information Subject Access Request (SAR) Enquiries DVLA Swansea SA99 1BX Check someone's driving licence information Subject Access Request (SAR) Enquiries DVLA Swansea SA99 1BX Frequently Asked Questions Do I need to contact the DVLA if I lost my driving license in the UK? Without further ado, let us start! In summary, here's what you'll learn about: Steps on How to Contact DVLA(UK) By DVLA Contact Number Free 0300 By DVLA Email Address By Live Chat By Post Frequently Asked Questions Steps on How to Contact DVLA(UK) Contacting the DVLA through their website is made easy with their contact DVLA page. Consisting of one letter that identified the vehicle's age at the beginning, followed by one, two or three numbers, and three letters at the end. In mainland Great Britain, these were issued to new vehicles prior to February 1963. Use the search facility to help answer any questions. Please note that your password is case sensitive. If you do not know your user ID, or no longer have access to the email address that is linked to your account, please contact us here so we can verify your details. When selling a registration, you may wish to use one of the Personalised Registration Dealers listed at [dvla-registrations.dvla.gov.uk/dealers](https://www.gov.uk/dvla-registrations), who have agreed to comply with DVLA's terms and conditions of trading practices. Keep in mind the chat is closed during public holidays. You will be redirected to the email service for your inquiry category. When you purchase a personalised registration, we will send you a V750 Certificate of Entitlement, which you will need to assign the registration to a vehicle. Click the 'Next step' button. You can start chatting from Monday to Friday, between 8 am and 7 pm or on Saturdays from 8 am to 2 pm. If you have forgotten your password, from the log in page, click 'I have forgotten my password'. If four weeks have passed, then you should contact the DVLA and inquire about it. Which medical conditions should I contact DVLA about? You can view these at . If this is the case, we might be able to make that registration available. For example: The majority of prefix style registrations can be purchased at fixed prices through our website, although the more sought after are sold at DVLA Auctions. For example: DVLA release over seven million new combinations like this every six months. You can contact DVLA by phone, webchat, email, and post. If you need more help finding your perfect registration, or have another question about personalised registrations, you can contact us here. We reserve the right to refuse cancellation requests from businesses and in cases where any purchases have been bought with the intent to re-sell. If you have not already applied to put the registration number onto a vehicle and wish to cancel your purchase, you must apply within 14 days after the date of purchase. To help you locate each Webchat link faster, I already made a list of links for your convenience. You can find your nearest supplier using The registered number plate supplier will ensure the plates are made to the correct legal standard. If you have not received your original certificate a duplicate can be requested after 10 days from the date of purchase. View all purchased registrations You can view all registration numbers in your account, and see which are unassigned, assigned, expired and due for renewal. You can also add registrations purchased from a DVLA auction into your account. Check the office hours in order to know the best time to call. To use the email service links outline above, follow these steps: After clicking the correct email service link above, select the options that correspond to your inquiry. Enter your user ID and email address, and we will send you an email with information you will need to log in. The page covers all contact details for a variety of concerns including: Vehicle tax and SORN Driving licences and applications Vehicle registration and V5C certificates (log books) Driving and medical issues Viewing or sharing your driving licence information Checking someone's driving licence Welsh language enquiries (Cymraeg) Driving tests and theory tests MOTs Complaints To get started with your inquiry, follow the steps below: Visit this contact DVLA page. Writing the incorrect postcode or address can cause delays in your inquiry, so be sure to double check the address before sending. Check the list of medical conditions to report before contacting the DVLA. They can consist of up to four numbers followed by up to three letters, or up to three letters followed by up to four numbers. The following information only applies to consumer purchases of fixed price registrations sold through this website. No, DVLA do not offer any finance or payment instalments, all payments must be made in full at the time of purchase. There is no fee to hold a registration on a valid certificate. Keep in mind you will be fined up to £1,000 if you do not inform DVLA about it. If a registration number hasn't been on a vehicle, you need to renew a V750 Certificate of Entitlement that is due to expire. Applications to renew can only be made by the Purchaser (named on the V750) and the earliest you can apply is 28 days (4 weeks) before the expiry date. You'll get a renewal reminder if you're not using the personalised registration number and your right to use it is about to run out. If after 3 weeks the V750 has not arrived or it has been lost/destroyed, please contact us here. If you have already applied to put the registration onto a vehicle, the certificate is no longer valid and a replacement cannot be issued. We also use cookies set by other sites to help us deliver content from their services. You have accepted additional cookies. Enter your personal details, including email address and full name. The table lists the phone number for each concern and the department to call. Inquiry Department Telephone Office Hours Vehicle tax and SORN, Vehicle registration and V5C certificates (log books) DVLA Vehicle Enquiries 0300 790 6802 Monday to Friday 8 am to 7 pm Saturday 8 am to 2 pm Driving licences and applications DVLA Driving License Enquiries 0300 790 6801 Monday to Friday 8 am to 7 pm Saturday 8 am to 2 pm Driving and medical issues DVLA Medical Enquiries 0300 790 6806 Monday to Friday 8 am to 7 pm Saturday 8 am to 2 pm Viewing or sharing your driving licence information, Checking someone else's licence Subject Access Request (SAR) Enquiries 0300 083 0013 Monday to Friday 8 am to 7 pm Saturday 8 am to 2 pm Welsh language enquiries (Cymraeg) DVLA Welsh Language Enquiries 0300 790 6819 Monday to Friday 8 am to 7 pm Saturday 8 am to 2 pm Driving tests and theory tests (handled by Driver and Vehicle Standards Agency (DVSA) DVSA theory test enquiries and booking support 0300 200 1122 Monday to Friday 8 am to 4 pm MOTs (handled by Driver and Vehicle Standards Agency (DVSA) MGT, vehicle testing and approval 0300 123 9000 Monday to Friday 7:30 am to 6 pm By DVLA Email Address Although calling by phone is a surefire way to get fast answers to your inquiry, sending an email is another option if you don't have the means to call or if you want a black and white data of your inquiry. If you have concerns regarding your vehicle, driving licence, or other related matters, contacting the DVLA about it is made easy thanks to the online system. If after 14 days it has not arrived, you can request a duplicate via your account. You can also export all registration numbers to a .csv file. If a registration has been on a vehicle in the past, and even if that vehicle has been scrapped, that registration will not be available to purchase from DVLA. Dateless registrations do not contain an age identifier. They are also responsible for enforcing the VED or Vehicle Excise Duty and selling of number plates in the UK. If you recently applied for a service, it is best to wait for the maximum processing time to pass before contacting the DVLA. It can be renewed for a further 10 years and there is no fee to apply. DVLA must receive your application on or before the date of expiry, or the rights to the personalised registration number will be lost. On receipt of your renewed V750, you must destroy all previously issued Certificates of Entitlement as these are no longer valid and cannot be used online or to notify DVLA of any change. How to apply Renew online: The quickest and easiest way to renew your entitlement is through your online account here. If you already have an account, log in with your User ID and select the option to renew entitlements. Do check the correct UK Postcode and how to properly write a postcode in your mail. We use some essential cookies to make this website work. First of all, if you think it was stolen, report it to the police. Although there are millions of registrations available to buy direct today, you might want a registration that does not appear in your search results. When Should I Contact DVLA? You can use our Vehicle enquiry service to see if a registration is currently assigned to a vehicle. If you have a specific registration in mind, or a preferred combination of letters and numbers, please use our auction email service to contact us. To learn how to contact DVLA, this article will assist you in obtaining the information and knowledge you need. No, When you purchase from DVLA, you'll receive a V750 certificate of entitlement. You can also find additional information for alternative government agencies such as the Driving Standards Agency (DSA) and the Highways Agency (HA). The earliest you can apply is 28 days (4 weeks) before the expiry date. If the V750 is not available, please provide a written request to renew the entitlement with an explanation as to why you do not have the certificate. Applications by post must be sent to: PR Specialist Team DVLA Swansea SA99 1DS You may wish to consider obtaining proof of postage when applying. Once you have assigned the registration to a vehicle, the registration is no longer held in your purchase account. For example: Suffix style registrations are only sold at DVLA Auctions. The options you select are the information the tool needs in order to redirect you to the correct department email. This will be valid for 10 years, and if you don't assign the registration within that time, you can renew it for a further 10 years with no additional fee. You cannot add registration numbers that are, or have ever been, assigned to a vehicle. Add a named person (nominee) to the registration number You can add a nominee to the registration number to allow it to be registered to vehicle in someone else's name. Renew the rights to a registration number The rights to the registration number are valid for 10 years from the purchase date. Prefix These were issued to new vehicles between August 1983 and August 2001. Was it convenient and helpful to you? Afterward, you will be given a reference number indicating that your application is complete. Consisting of three letters, followed by one, two or three numbers, and a single letter at the end that identified the vehicle's age. From there, you will be able to see the options on how to contact them regarding your inquiry. The majority of current style registrations can be purchased at fixed prices through this website, although the more sought after are sold at DVLA Auctions. You'll need to select the correct type of inquiry since the email service tool of each inquiry has additional specific options that you'll have to select. Once processed, you should receive a new V750 within 3 to 4 weeks. If the V750 has already expired if you are in possession of an expired V750 Certificate of Entitlement, you will not be able to renew as the rights to the registration number will have been lost. Follow the steps mentioned above and check the email address details in Step 5. You cannot add registration numbers that you have not purchased direct from DVLA. I will walk you through the steps to contact DVLA, in what situations require you to notify DVLA, and FAQs or frequently asked questions. Prefix Style registrations cannot contain an 'I', 'Z' or 'Q', and cannot contain a 'O' or 'U' as the first letter. For your convenience, listed below are the email service tools for each inquiry. Current Style registrations cannot contain an 'I' or a 'Q', and cannot contain a 'Z' in the first two letters. No, DVLA only sells registrations that have never been issued or sold before. Click 'Continue'. The law does not allow DVLA to renew any entitlement that has expired. A small selection of dateless registrations are also available to purchase at fixed prices through this website, these all contain either the letter 'I' or 'Z'. After losing your driving licence, it is important to notify the DVLA by applying to replace your licence through either of the three options: online application, by phone, or by post. If a registration has been on a vehicle in the past, it cannot be made available for sale. You will need to select the view your expiring entitlements option, which will only appear when you have a registration that is due for renewal. Once processed, you should receive a new V750 within 2 weeks. If the V750 is not available, you will need to renew by post. Renew by post: Applications to renew can be made by completing the renewal section of the V750 Certificate of Entitlement. Lastly, you should receive a confirmation email. You can find your User ID in the confirmation email we sent you when you set up your online account. If the registration was purchased from a DVLA auction and it remains on a V750, create a new account using the link above, then add the registration number to your account using the V750 certificate number. You can make use of our auction sold through, where you can find every single registration we've already sold through our auctions, with dates and hammer prices for each registration. Must never have been issued to a vehicle previously. Add a registration number Registration numbers purchased from our website will automatically appear in your online account. Examples include: or or or Dateless style registrations are mainly sold at DVLA Auctions. You can check this using the below link. You should report your medical condition to DVLA, especially if the condition affects your safety while driving. There is no fee for this. Purchases made at auction You should expect to receive your V750 within 3 weeks of payment being received. For further reading on rules and regulations, check out our guides on driving in London, penalties and offenses, and lost driving licence UK. If you have any other DVLA related query, please visit www.gov.uk/contact-the-dvla 28 days until our next auction Click here to find out more We use some essential cookies to make this website work.

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